

Umano's mission is to support initiatives that foster holistic empathy for humans, animals, and the environment. We achieve our mission by providing funding and training to help changemakers build holistically empathic initiatives that are financially resilient and impactful.

Umano's Skills Coaches provide guidance in their area of expertise to the initiatives that we support. Skills contributed will help initiatives implement our ['RISE' framework](#), which includes:

- Reach - scalable or repeatable
- Impact - measured and meaningful
- Sustainability - a social enterprise model to enable financial resilience
- Empathy - incorporate humans, animals, and the environment in their work

Skills Coaches will be matched with projects based on interests and skills needed, and communication with project leaders will be done online over Zoom and email.

### What you'll be doing

- Meet online with matched project leaders to provide guidance in the Coach's area of expertise, such as:
  - strategic planning
  - marketing and communications, such as social media and website design
  - impact measurement and data analysis
  - industry-specific revenue generation knowledge, such as starting up a cafe and selling merchandise
  - program and curriculum development for empathy focused workshops
- Provide guidance while empowering the project leader to make decisions and complete tasks themselves
- Assess whether the project can utilize the help of other Umano's Skills Coaches (subject matter experts in areas such as social media, curriculum development, etc.) and inform the Volunteer Lead accordingly
- Provide status updates to the Umano team on a regular basis

### What you bring to the team

- Experience in an area of expertise that supports one or more aspect of Umano's RISE framework
- Ability to communicate concepts in easy to understand language
- Strength in empathizing with the challenges faced by social entrepreneurs
- Ability to maintain boundaries and focus on encouragement and guidance
- Sensitivity to cultural and geographical differences
- Ability to attend pre-scheduled online meetings with matched project leaders
- Belief in the importance of empathy for humans, animals and the environment

### What's in it for you

- Volunteer from home
- Flexible hours
- Direct interaction with changemakers around the world
- Learn about important issues and innovative solutions to solving these issues
- Utilize your skills and experience to make an impact in the world
- Warm and empathic culture

If you are interested in volunteering for this role, please complete our online volunteer application form at <https://www.umano.org/volunteer/>.

For other ways to support the work we do, please reach out to us at [vinyse@umano.org](mailto:vinyse@umano.org).